



## 2009 WSSHE Annual Conference & Technical Exhibition

### *“The Health Care Gauntlet: Reducing Cost While Improving Care”*

October 13 - 16, 2009

Yakima Convention Center - Yakima, WA



### Conference Agenda

#### Tuesday, October 13:

7:00 – 9:00PM **President’s Welcoming Reception**  
– *Room C*

Technical exhibitors and family are encouraged to join attendees at this conference kick-off reception including a hosted bar and appetizers.

#### Wednesday, October 14 & Thursday, October 15:

10:00 – 4:00PM **Ask DOH Construction Review Services**  
– *Room CR1*

Questions about rules and regulations? Got a project you want reviewed? Want to discuss future plans of your facility? Just want to get to know your plan reviewer?

Construction Review Services will have a room set aside and timeslots at 30 minute intervals to discuss topics of your choice. Timeslot reservations will be on a first come first service basis, spots will be limited, so you may want to reserve your time now by contacting Marlei Brenna at 360-236-2944.

Application and fee not required for this event.

#### Wednesday, October 14:

8:00 – 9:00AM **Breakfast Buffet**  
– *Room C*

8:00 – 10:00AM **Registration & Beginning of Technical Exhibition**  
– *Lobby & Rooms D & E*

10:00 – 10:30AM **Conference Opening Ceremony**  
– *Room C*

**Brad Jones, WSSHE 2009 President**

Brad and Stephen Grose, our 2010 ASHE Regional 10 Representative-elect will open the Conference and will provide us with an overview of what’s new with ASHE and within our Pacific Northwest ASHE Region 10.

9:45 ~ 2:00PM **Spouse Event**

Enjoy a bus tour to Central Washington Agricultural Museum; luncheon at Miner’s Drive In; and a visit to Hillside Desert Botanical Gardens.

10:30 – 11:30AM **Keynote: Reducing Cost and Improving Care in Hospital Operations**  
– *Room C*

**Dan Swanson, Critical Environments, McKinstry**

Today’s market calls for turning facility operations from an “overhead department” to a “business” dedicated to affordability, quality and sustainability. “Least cost, best in practice” needs to be our outcome. Our balance sheet should be filled with avoided costs. This presentation will address the key elements we must bring to facility management to create a foundation for sustainable success.

11:30 – 1:10PM **Technical Exhibition and Luncheon Buffet**  
– *Room C*

1:10 – 1:30PM **Update from the Department of Health Construction Review Service** – *Room C*

**Chad Beebe, AIA, Manager, Department of Health Construction Review Service**

The AIA Guidelines for Health Care Design and Construction and NFPA 99 are two national codes of critical importance to health care facilities. We are so fortunate that Chad Beebe has been engaged with this code writing process! Chad will provide us an overview of this code development and what we can expect for facility design in the future.

1:30 – 2:30PM **The 2030 Challenge – Implications for Energy Code Development Impacting Hospitals**  
– *Room C*

**Stan Price, Principal, Putnam Price Group**

Washington State has committed to follow the AIA 2030 Challenge blueprint to carbon neutrality in the development of its future energy codes. What does this mean for hospital design? Stan will provide both a near and long term view of how the energy codes will impact health care facility design in our State.

2:30 – 3:00PM **Technical Exhibition and Beverage Break**  
-Rooms D & E

3:00 – 4:00PM **Enhanced Operations & Maintenance**  
– Encouraging a Culture of Change  
– Room C

**Don Rainey & Sue Sharp**, Conservation Catalysts

Don and Sue have been working with multiple hospitals to embed energy efficiency in the day-to-day operation of the facility. They have modified purchasing practices and trained staff to continuously look for opportunities to improve the energy efficiency of hospital operations. Learn what is needed to develop a successful program of culture change at your facility.

4:00 – 5:00PM **Technical Exhibition**  
- Rooms D & E

5:00 – 6:00PM **Setup in Technical Exhibition**  
- Rooms D & E

6:00 – 6:15PM **“Wii-SHE Classic Orientation**  
- Room C

This 15 minutes introduction will help those that are not Wii savvy get up to speed.

6:00 – 8:00PM **“Wii-SHE Classic” & Social Hour**  
– Rooms D & E

The WSSHE social event goes “high tech-high gear” as “Wii-stations” are setup in the Exhibitor Area for interactive gaming. Join the fun at many of the exhibitor booths!

7:30 – 10:00PM **Buffet Dinner**  
– Room C

### **Thursday, October 15:**

8:00 – 9:00AM **Technical Exhibition and Breakfast Buffet**  
– Room C

9:45 ~ 2:00PM **Spouse Event**

Enjoy a tour to Toppenish Chamber of Commerce & Visitor Information Center; lunch at Heritage Inn Restaurant; and a visit to the Yakima Nation Cultural Heritage Center.

9:00 – 10:00AM **Reducing Cost with New Technology Lighting & Controls**  
– Rooms A & B

**Ken Henschel**, Extra Effort Consulting & Supply

LED light fixtures, occupancy sensors, dimming technologies and fluorescent retrofits are all enhancements that allow for both improved efficiency and effectiveness of lighting in health care organizations. Ken Henschel shares with us his 25 - years of lighting efficiency experience armed with many samples and an honest perspective on what lighting technology works and what does not work for an owner.

9:00 – 10:00AM **Improving Care with Facilities that Work for the Customer**  
– Room F

**Dave Franklund**, KDF Architecture

How can facility design influence important aspects of hospital operations such as patient safety, healing, staff efficiency and patient satisfaction? Dave will share his perspective on improving patient care through effective health care facility design.

10:00 – 10:30AM **Technical Exhibition and Beverage Break**  
– Rooms D & E

10:30 – 11:30AM **Reducing Cost by Creating a Culture of Energy Conservation**  
– Rooms A & B

**Keith Edgerton**, Providence St. Peter Hospital  
**Kai Abelkis**, Boulder Community Hospital

How do you create cultural change within your facility that saves energy and reduces waste? When is it best to work from the “bottom up” or from the “top down”? Learn from two hospital “change agents” how to bring staff and leadership on board by creating a culture of energy conservation and waste minimization at your hospital.

10:30 – 11:30AM **Reducing Costs with Wireless Technology Applications**  
– Room C

**Jamshed Rivetna**, Emsoft Consulting, Inc.

Wireless applications are now available for facilities operation and maintenance at very affordable cost. Learn how to leverage technology to improve the productivity of your facility workforce.

11:30 – 1:00PM **Technical Exhibition, Lunch & Exhibitor Prize Drawings**  
– Rooms C, D & E

1:00 – 2:00 PM **Reducing Cost with On Site Solar Energy for Hospitals**  
– Room F

**Russ Wright, SunEdison**

Russ will share how health care facilities can utilize solar energy to create immediate and long term energy savings while building perception as a community leader in environmental stewardship.....all with zero capital outlay.

1:00 – 2:00PM **Reducing Cost through Effective Construction Contract Management**  
– *Room G*

**Dick Salogga, Retired Architect**

AIA agreements have long been the standard for construction contracting. Alternative agreements are now available. Learn how to get what you pay for in terms of quality and quantity while avoiding adversarial relationships.

2:00 – 2:30PM **Beverage Break**  
– *Rooms D & E*

2:30PM **Close of Technical Exhibition**

2:30 – 3:30PM **Low Flow Plumbing Fixtures are Flush with Savings**  
– *Rooms A & B*

**Troy Aichele & Duke Johnson, Stirrett Johnsen, Inc.**

Low flow plumbing has earned a poor reputation in the past for creating maintenance problems while promising water conservation. Today's plumbing technology is a different story! Learn from Troy and Duke about the "real world" benefits of low flow plumbing in a health care setting.

2:30 – 3:30PM **Reducing Cost by "Right – Sizing" Your Planned Maintenance Program**  
– *Room F*

**Don Mitchell, Trane**

**Keith Deline, Providence St. Peter Hospital**

Performance and reliability are not optional, especially in the health care environment. Don will describe the business case for predictive maintenance for healthcare facilities and how to sell this program to management.

We are all aware that some aspects of preventive maintenance may not bring value versus the cost but we do them anyway to satisfy a regulation, right? Keith will share an approach to evaluate risk and right - size your PM program so that you bring maximum value with limited resources.

6:00PM **Evening on Your Own**

**Friday, October 16:**

7:30 – 8:30AM **Breakfast Buffet**  
– *Room C*

8:30 – 9:30AM **Improving Care with Outstanding Customer Service**  
– *Room C*

**Joel Leonard, SkillTV.com**

A former Vice-President of the Association for Facilities Engineering, Joel is taking the lead internationally in helping business to understand the maintenance world in a strategic context. His credo is "*Better to Prepare and Prevent than to Repair and Repent*". Joel will bring his humorous style and insightful perspective to inspire us toward customer service excellence.

9:30 – 10:00AM **Beverage Break**  
– *Room C*

10:00 – 11:00AM **Improving Care with Facilities that Work for the Customer (Continued)**  
– *Room C*

11:00 – 12:00AM **Annual Membership Meeting & Installation of 2010 State Officers**  
– *Room C*

Brad Jones will recap 2009 for WSSHE and pass the baton to the incoming WSSHE State President, Russ Kent.

12:00 – 1:00PM **Lunch and Door Prize Giveaway**  
– *Room C*

Phil "Red Shoes" Kercher does the door prize dance! We can only ask – "*will he sing this year?*"

1:00PM **Conference Adjourns**